

netsafe

scam awareness

Brent Carey

2 NOVEMBER

\$33M

Scam losses

Scam Reports

2018

13,000

2017

8,100

Average loss

2018
\$21,140

2017
\$10,771

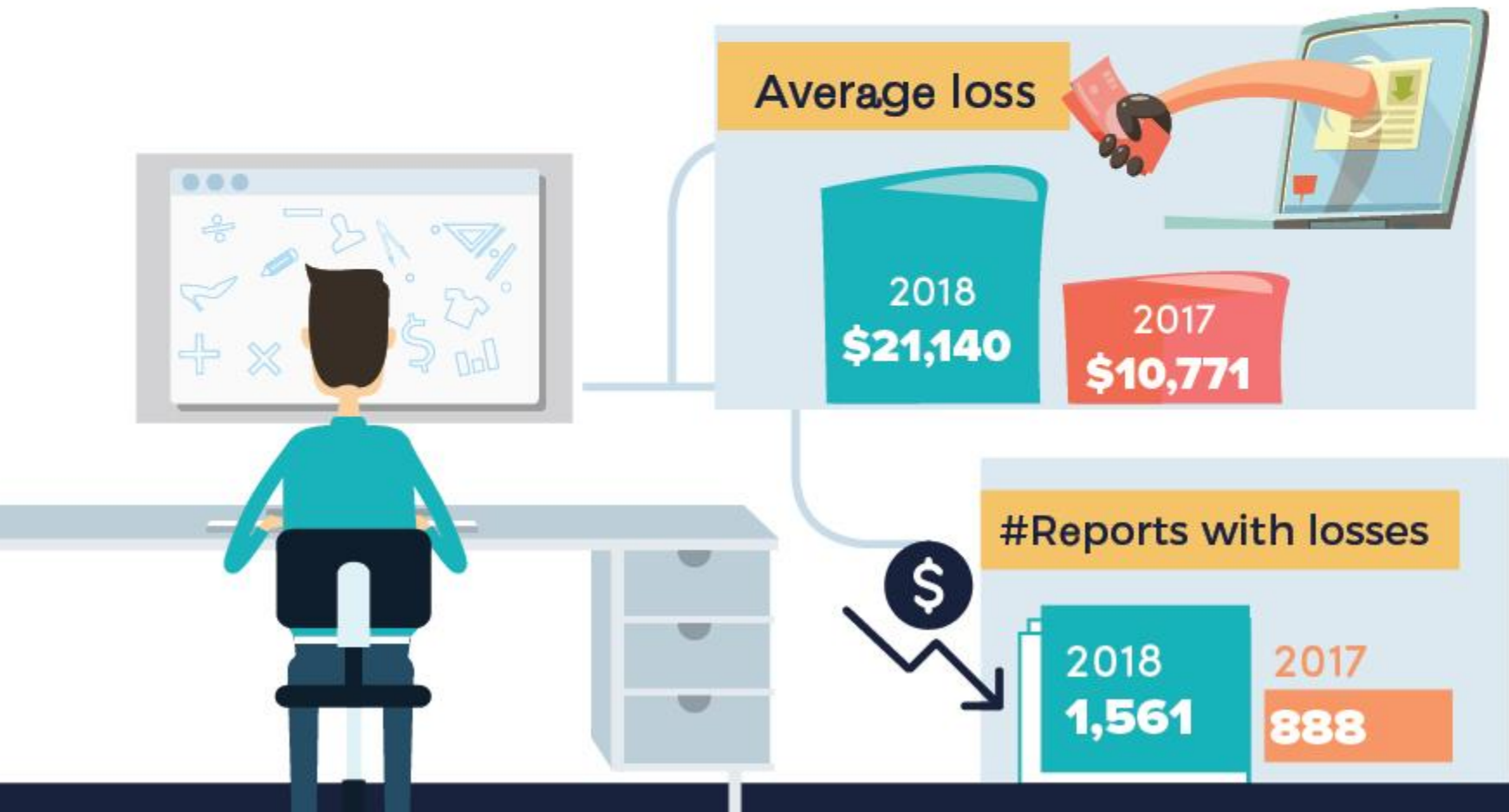
#Reports with losses

2018
1,561

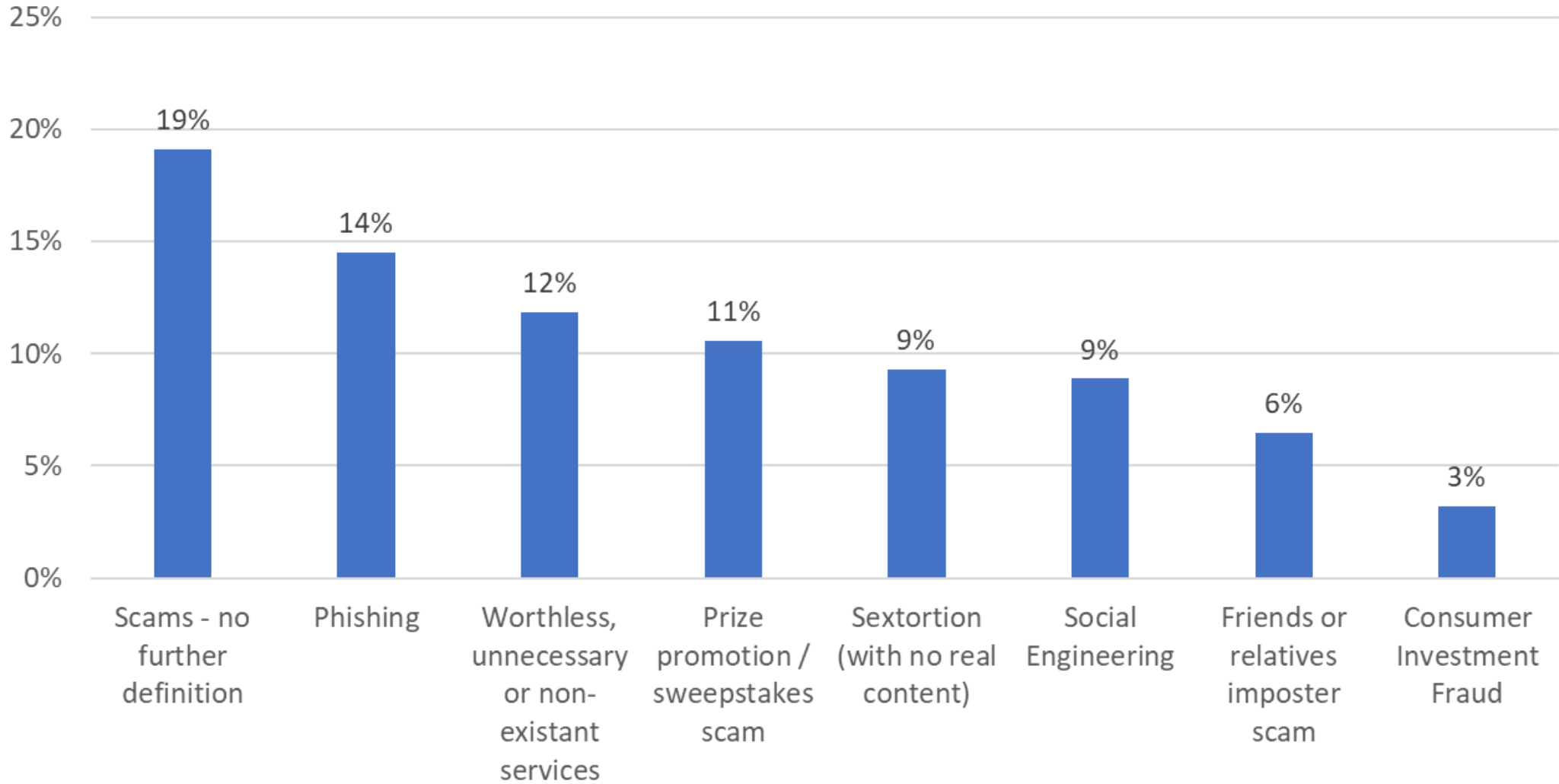
2017
888

Smallest loss: **\$1**

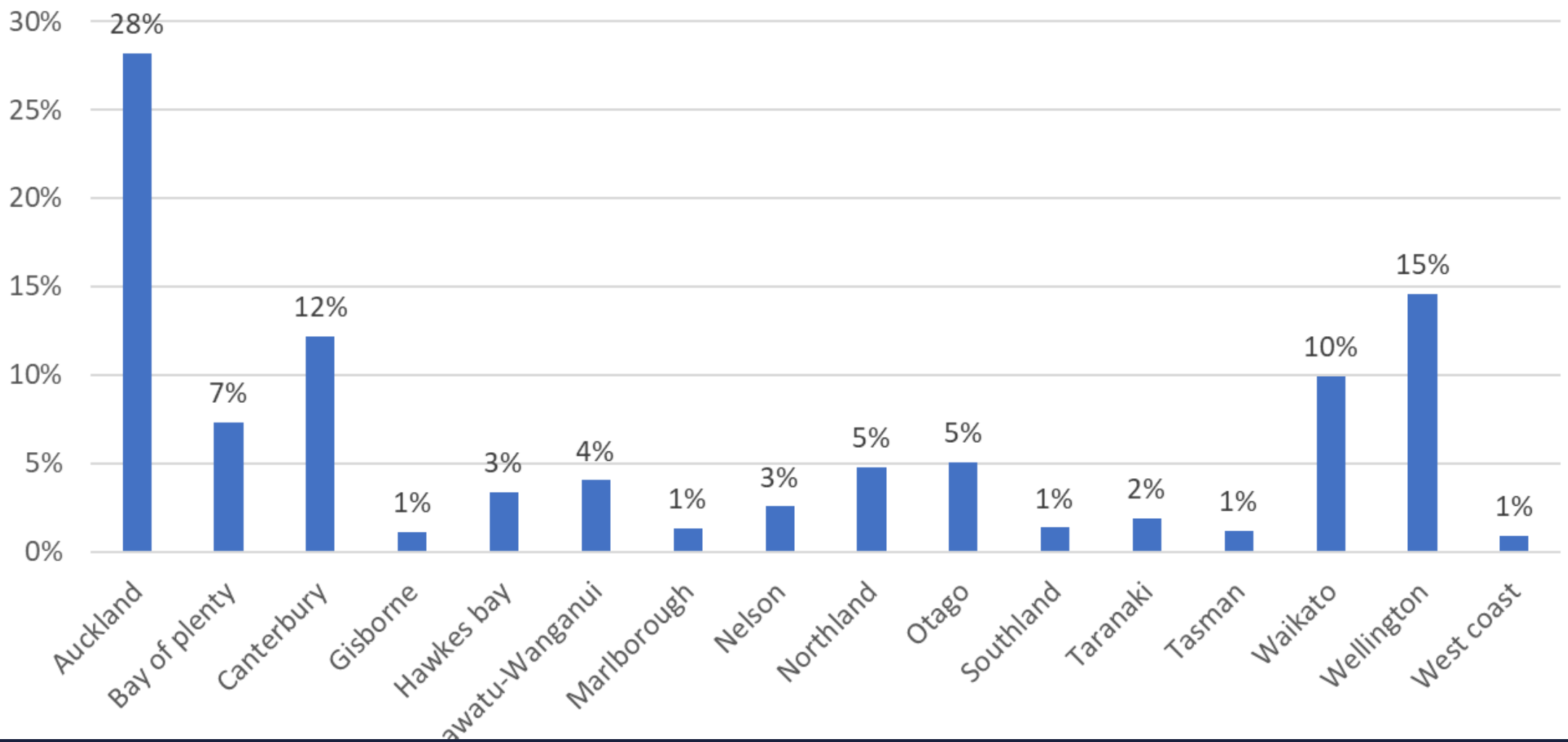
Largest loss: **\$5M**



All NZ 65+ y/o report types



Region of 65+ y/o reporters





In Focus Romance Scams



Warning Signs

- **Moving quickly:** Confessions of strong feelings within a short time of meeting the person
- **Personal troubles, that can be solved with money: Requests for money:** You should be wary of any request for money. Block and report them
- **Changes in communication style:** If there are several scammers taking turns to maintain the relationship, their writing styles may change
- **Be wary if they're hesitant about meeting:** If a new romantic contact is not willing to meet up or talk via video call, or 'long distance eg oil rig worker be cautious
- **Reverse image search:** You can check if the images they've sent you are being used publicly online



You lose control once you post anything online



Additional Resources

- CERT NZ Online Reporting - <https://www.cert.govt.nz/individuals/report-an-issue/>
- 4 Cyber Smart Week Tips - <https://www.cert.govt.nz/cybersmart/>
- netsafe Online Reporting - <https://report.netsafe.org.nz/hc/en-au/requests/new>
- netsafe Scam Gallery - <https://netsafe.org.nz/advice/scams/>
- SMS Scam Reporting - <https://www.dia.govt.nz/Spam-Complain-About-TXT-Spam>
- Major Bank Scam Resources – e.g. BNZ
<https://www.getscamsavvy.co.nz/>
<https://www.asb.co.nz/banking-with-asb/security-alerts.html>
<https://www.westpac.com.au/security/latest-scams/>
<https://www.kiwibank.co.nz/contact-us/security/ways-to-keep-yourself-safe/online-scams/>



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